

ICPN Professional Development Workshop

The Art of Providing Effective Feedback

**Presented by Ann Ramey, BCBA, LCSW &
Jon Bowers, QSP**

Communication is a key ingredient to success when working in an environment that supports people with challenging behaviors. Specifically, whether you are in the field as a person receiving services, direct care staff member, or administrator, feedback opens the door to communication, creates clear expectations, and strengthens relationships. This workshop explores the elements needed for providing effective feedback, which can aid in creating a culture of communication that is supportive, accepting, and goal directed. Join Ann and Jon for an interactive look at the art of feedback and how it may be utilized to produce positive outcomes.

Wednesday, December 13, 2017

10:00 a.m. - 12:00 p.m.

Champaign Public Library

200 W. Green Street

Champaign, IL 61820

Robeson Pavilion A—1st Floor

Register Online: www.ICPNtraining.com

Workshop is FREE OF CHARGE



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2 CE's available to:

QIDP, LCPC, LCSW, LNHA,
LPC, LSW, RN, LPN, & APN